

Area 1 Committee (Bulwell and Bulwell Forest) May 22nd 2013

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Bulwell and Bulwell Forest
Contact Officer(s) and contact details:	Heidi May - Locality Manager heidi.may@nottinghamcity.gov.uk Emma Eckhardt - NDO emma.eckhardt@nottinghamcity.gov.uk 0115 8833728 celia.knight@nottinghamcity.gov.uk 0115 8833729	
Other officers who have provided input:	Dave Halstead Head of City Services dave.halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership christine.oliver@nottinghamcity.gov.uk	
Relevant Council Plan theme(s):		
World Class Nottingham		X
Work in Nottingham		X
Safer Nottingham		X
Neighbourhood Nottingham		X
Family Nottingham		X
Healthy Nottingham		X
Leading Nottingham		
Summary of issues (including benefits to customers/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues • Working theme - Unemployment rates • Housing • Community Protection • Fire • Health Theme – local health priorities <p>The following brief summary by the respective Ward NDO highlights the key issues:</p> <p>Ward: Bulwell NDO: Emma Eckhardt</p> <p>Year to date compared to the corresponding period last year, all crime is down 12.21%. Year to date compared to the corresponding period last year ASB is down by 29.83%</p> <p>There were 32 incidents of flytipping which is an increase of 10 on the same month last year</p>		

Year to date deliberate fires in the Bulwell ward are down by 53.29% (81 less fires)

The Bulwell Week of Action was delivered in March and saw over 20 agencies, voluntary organisations and businesses work together to tackle some of the wards priorities. Community clean ups, ward walks and litter picks, school workshops, community walks and cycle rides, a health event and a range of enforcement days are just some of the activity undertaken. Successes from the week include, 210 new sign ups for the Neighbourhood Alert, quantities of cannabis and counterfeit cigarettes recovered during warrant executions, Bulwell Students making and launching a film promoting healthy eating and over 1000 people positively engaged in the weeks activities

Planning is now underway for the summer. Proposals include an event on National Play Day on Bulwell Hall Park, a sports event and increased promotion of all ward based activity happening across the holidays

Ward: Bulwell Forest NDO: Celia Knight

Year to date compared to the corresponding period last year, all crime is down 19.34%. In March, there was a reduction of 33.33%, 36 crimes, compared to March last year.

There were 16 incidents of flytipping which is an increase of 12 on the same month last year.

Year to date deliberate fires in Bulwell Forest are down 74.79% (89 fires, compared to the corresponding year).

Various ward walks and other community engagement with councillors and officers have taken place and issues arising from these eg drug use have been discussed at Local Area Group and Neighbourhood Action Team meetings to agree the action needed to address residents concerns.

The launch event for the Southglade Multi Use Games Area in the February half term week was well attended with residents coming along to find out how to use the new equipment. The session which provided information to residents who would be affected by the changes in the welfare reforms was held at Top Valley Community Centre in the centre of the ward and enabled residents to ask questions about their individual situations. Planning is underway for the Bulwell Forest Week of Action which takes place from June 22nd – June 29th.

Recommendation(s):

1 Area Committee note and comment on the Ward Performance Reports

1 BACKGROUND

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what

happens in their neighbourhoods'; the Ward Performance reports help to support this.

- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The North Locality Board has been established now for ten months and delivers a multi agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges. In the north, this has included a focus on parking issues, cannabis and domestic violence. Area Chairs , or their nominated representatives are invited. Minutes will be issued to all ward councillors.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

**7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS
OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

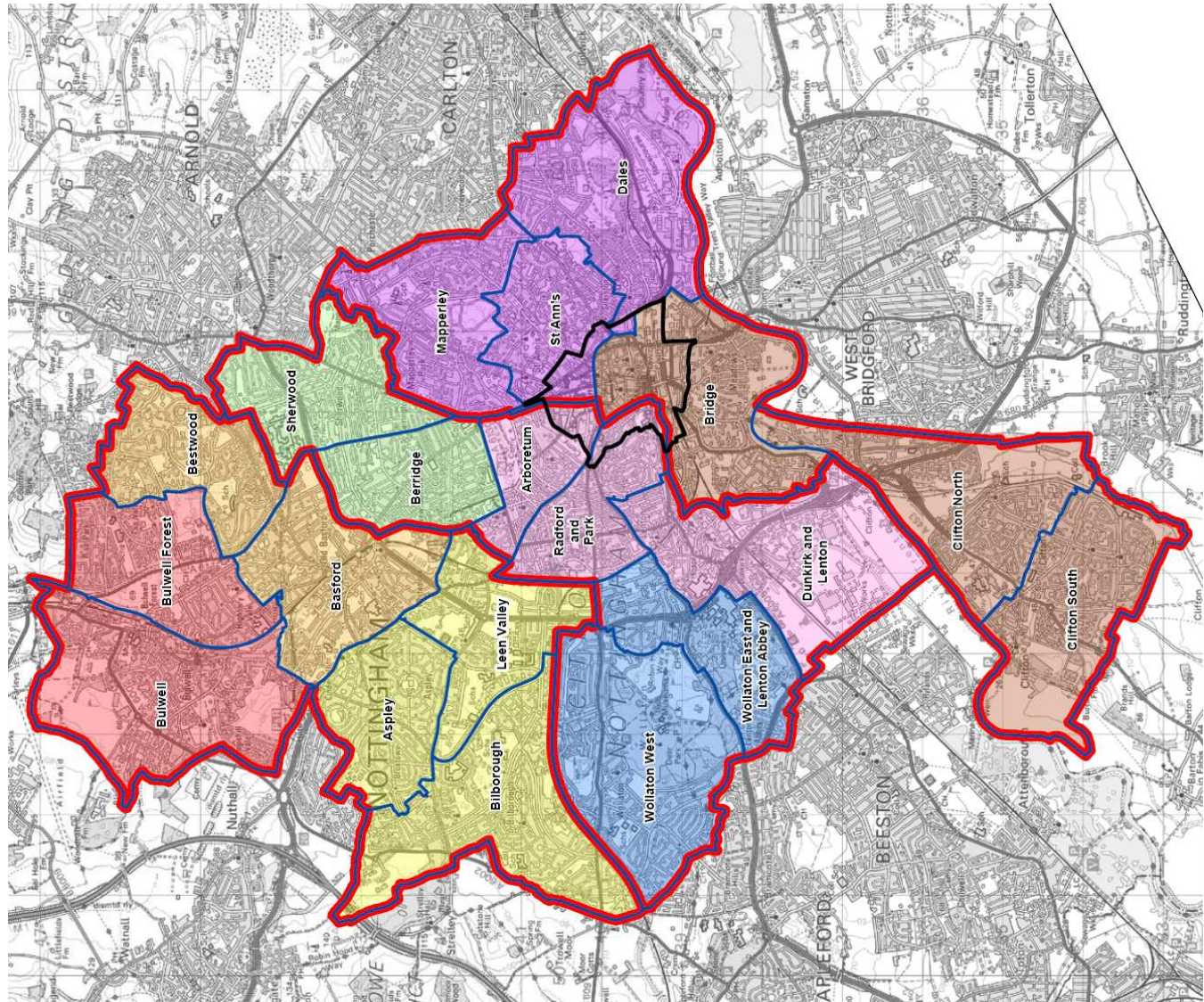
8.1 None

Bulwell

Area Committee

Executive Summary

Unofficial March 2013 Data



Bulwell Priorities

Theme	Priorities	Key Actions	Outcomes
Safer	Domestic Abuse – To produce an area/ward based action plan	<p>Draft action plan in place and to be further developed via NATs</p> <p>Key messages and targeted activities around domestic abuse will be incorporated into the Bulwell week of Action (W/C 18th March)</p> <p>Distribute information regarding support services for victims/survivors of domestic abuse widely throughout the ward</p> <p>Map services/activities happening across the ward and identify areas where partnership working will improve local offer</p>	<p>Information on domestic abuse was displayed all week at the Riverside Centre</p> <p>All Schools in Bulwell EAZ delivering targeted training (The GREAT project) on healthy, respectful relationships throughout 2013. Additional funding being sought to deliver the same training to paid and volunteer play and youth workers</p>
	Current Neighbourhood Policing Priority: Environmental Crime	<p>Week of Action Activities:</p> <ul style="list-style-type: none"> • Targeted leaflet drops (Newmarket & Snape wood) • Clean up campaigns • School education sessions • Door to door knocks promoting bulky waste to properties with messy gardens • Dog fouling and litter covert and overt ops 	<ol style="list-style-type: none"> 1. 9 Fixed penalty notices issued during the week 2. Reduction in the reports of fly tipping in the Blenheim lane and Occupation Rd 3. Approximately 1000 citizens engaged during the week. 4. Approx 80 school children involved

				in session and ward walks
	LAG Priority – Fly tipping and litter across the Bulwell Central Beat	Week of Action Activities: <ul style="list-style-type: none"> • Targeted leaflet drops (Newmarket & Snape wood) • Clean up campaigns • School education sessions • Door to door knocks promoting bulky waste to properties with messy gardens • Dog fouling and litter covert and overt ops 	See above	
Neighbourhoods	Reduce litter and dog fouling (LAG Priority)	Monitor waste left by insulation teams as this may be what is causing the litter issue Continue to keep Lawton and Grindon as priority routes for Poover School education session during week of action	Christian Liquoris from NCH liaised with contractors and litter reduced.	
	Reduce noise Pollution and associated ASB	The perception of the NAT group was that incidents of noise pollution has greatly reduced since the summer and that this may not require priority attention.	No significant noise related issues have been raised via TRA's for a 5 month period Agree at April NAT/Area managers and take to Committee	
Families	Supporting targeted family intervention	Tracey Terry, Early Support Specialist to be invited to NATs to give overview of her role and Priority Families initiative Bulwell EAZ to secure funding to deliver an Early intervention approach – Raising aspirations to year 6/7 students Bulwell Partnership board supporting schools to deliver the	Tracey attended NAT and gave overview of her work improving links and understanding of the role	

<p>Health</p>	<p>Childhood Obesity – Map and promote services identifying gaps or issues with services</p>	<p>Family support strategy</p> <p>Family & Community Teams continue to roll out of the Family support pathway with partners including schools, health and police.</p> <p>Decade of Better Health to map and set measurable outputs for the ward</p> <p>EAZ Student Forum and the Decade Of Better Health to produce a healthy eating drama to be launched on YouTube in the Bulwell Week of Action</p> <p>A 'What's on' style booklet detailing opportunities for exercise/healthy activity to be produced and distributed in Jan by Decade of Better Health</p> <p>The Transport Hub and Decade of Better health will partner up in the New year to produce a map of routes to all healthy activities in the area.</p> <p>Support a range of Sport festivals for all year groups at Bulwell Academy to encourage healthy, active lifestyles</p> <p>Family & Community Teams provision of healthy eating programme for parents and children including cook and eat and cook and move programmes</p> <p>Family and Community teams to undertake regular healthy eating and cooking sessions (play and youth)</p> <p>Physical activity will be provided at every play and youth session delivered by the Family and Community team</p> <p>Families to be signposted to the Go 4 It project held at</p>	<p>Film produced and launched during week of action. Film to be rolled out wider and presented at Committee</p>
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		<p>Leisure Centres.</p> <p>Promotion of activities currently available for children, young people and families will take place.</p> <p>Promotion of local physical activities and weight management programmes through the Decade of Better Health Programme</p>	
	<p>Mental Health & Wellbeing</p>	<p>To map, monitor and identify gaps in local mental health service provision and escalate accordingly</p> <p>Ensure key workers are aware of the support agencies and groups and how to refer to them.</p> <p>Mental health awareness training to be delivered via mental health lead as part of the Decade of Better Health programme and promotion of mental health services through DOBH</p> <p>Ensure key workers are aware of the support agencies and groups and how to refer to them.</p> <p>Raise awareness of complex persons panel at NAT and encourage all agencies to refer relevant persons.</p>	<p>It was identified that mental health services such as 'Lets Talk Wellbeing' are very over subscribed and have lengthy waiting lists of up to 12 weeks. Decade of better health to collate evidence and raise with senior staff and Cllr Klein who will take the issue to Health Scrutiny Board of which she is Chair</p> <p>Invited Louise Magon from Framework to guest speak at the Bulwell NAT to raise awareness amongst officers of the Central access Point Service. NAT members better informed of service and more confident to promote referral route</p>

Working	<p>Mapping and promoting local education and employment opportunities and services and improving partnership links</p>	<p>Support for young people from CAMHS (child and adolescent mental health support) at weekly Riverside health session</p> <p>NATs to widely distribute flyers advertising local work clubs</p> <p>Employment, training and volunteer fair booked for Jan 17th at the Riverside Centre. Flyer to every household for maximum promotion</p> <p>Promote volunteering opportunities as a potential route to employment e.g. through Decade of Better Health</p> <p>Promote existing support services to ensure that anyone looking for work knows of the opportunities available</p> <p>Promote and distribute information regarding employment & training opportunities via community networks</p> <p>A week of advice and guidance sessions to be programmed into youth provision for people wanting to access employment and/or training before financial year end</p> <p>To organise an Bi-annual meeting with all agencies delivering across the area with a proposal to meet annually and map service delivery</p> <p>Work with library to set up a volunteer opportunity board in the Riverside Centre</p> <p>Invite Framework to speak at February NAT</p> <p>Youth and Play to deliver awareness raising sessions</p>		<p>Local work clubs being widely promoted including notice boards, community centres, Trent Sound and during all Week of Action activities</p> <p>32 organisations had stalls at the event including NCC Future Jobs Fund who registered 30 local people.</p>
Cross Cutting	<p>Drug and Alcohol misuse – Identify and signpost to local services</p>			

		<p>Referral of relevant persons to Complex Persons Panel and appropriate agencies such as Last Orders, Compass</p>	
<p>Welfare Reform impacts</p>	<p>Welfare Reform advice session run in March inviting all citizens affected by the change Another planned for Tues 30th to catch those unable to attend the first.</p> <p>Neighbourhood Management to delivered an area wide networking event with a Welfare reform focus on Thursday 29th Nov</p> <p>Neighbourhood Management to organise an information session for community, voluntary and faith group reps. 2 events, 1 daytime and 1 in the evening to be delivered by Welfare Rights in Jan/Feb 2013</p> <p>invite Louise Magon from Framework to guest speak at the Bulwell NAT to raise awareness amongst officers of the Central access Point Service enabling them to promote and signpost to it</p> <p>NATs to distribute flyer for Framework housing related drop in services to all networks</p> <p>Bulwell EAZ to highlight as a priority at EIP Management meeting to raise awareness to Headteacher of likely impacts</p> <p>All NCH staff to advise tenants on changes to benefits where relevant and signpost tenants with more complex queries to the Financial Inclusion Team</p>	<p>70 citizens attended</p> <p>Event was well received and officers left better informed and able to effectively signpost service users to support networks regarding welfare reform</p> <p>NAT officers better informed of current service and signposting and promote them to clients</p> <p>School staff attended Networking event for the first time.</p>	

Community Engagement

Ward Walks

Area/ Estate	Date/ Time	Meeting Point
Acle, Bacton & Hemsby Garden area	21 st February 10.30am	Shop on Bacton Gardens
Newmarket Road area	5 th March 10am	Lathkill Complex
Lawton Drive (week of Action)	18 th March 1pm	Springfield School
Steadfold Close shopping area	20 th March 1pm	Crabtree Farm School

Community Meetings

Group	Date	Venue
Crabtree Farm Community Centre Ass	5 th February	Crabtree Community centre
CRESTA TRA	6 th February	Lathkill Complex
Vision of Health Board	12 th February	Health Living Centre
Bulwell Hall TRA	13 th February	Health Living Centre
WRaG TRA	18 th February	Toy Library
Snape wood Community Ass	19 th February	Snape wood Community centre
Rufford TRA	27 th February	Duchess Gardens
Totley Close action group (Boxing Club & Bulwell Hall TRA)	27 th February	Totley Close
CRESTA TRA	6 th March	Lathkill Close
Totley Close action group (Boxing Club & Bulwell Hall TRA)	6 th March	Totley Close
Bulwell Hall TRA	13 th March	Health Living Centre

WRaG TRA	18 th March	Toy Library
Rufford TRA	27 th March	Duchess Gardens
CRESTA TRA	3 rd April	Lathkill Complex
Bulwell Hall TRA	10 th April	Health Living Centre
Snape wood Community Ass	16 th April	Snape wood Community centre
Crabtree Farm Community Centre Ass	18 th April	Crabtree Community centre
Totley Close action group (Boxing Club & Bulwell Hall TRA)	18 th April	Totley Close
WRaG TRA	22 nd April	Toy Library
Rufford TRA	24 th April	Duchess Gardens
Vision of Health Board	29 th April	Health Living Centre

Community Engagement

Events Delivered

Event	Lead Partners	Date/ Time	Venue
Fradley Close lighting consultation	NCH/NCC	27 th February 10.30 - 11.30am	Fradley Close
One Stop Shop	NCC	18 th March 9am – 12.30pm	Riverside Centre
Welfare Reform advice session	NCC	22 nd March 2pm – 6pm	Riverside Centre
Health event and Film Premier	Decade of Better Health & Bulwell EAZ	21 st March 4pm – 7pm	Riverside Centre
Community Cycle ride	Travel Right	21 st March 12.30 – 1.15pm	River Leen

Community walk	Travel Right	21 st March 10 – 11.30am	River Leen
History talk	Travel Right	21 st March 11.30-12.30pm	Riverside Centre
Pond Dipping day	Wildlife in the City	22 nd March	Springfield nature reserve
Leader Listens Event	NCC	15 th April 5 – 7pm	Riverside Centre
Welfare Reform advice session	NCC	30 th April 9am – 12pm	Riverside Centre

Future Events and Activities Planned

Event	Lead Partners	Date/ Time	Venue
Snape wood nature reserve community clean up	One Vision	May 2013 TBC	Snape wood nature reserve
Ward Walk	NCC	15 th May 2pm	TBC
Ward Walk	NCC	13 th June 5pm	TBC
Dragons Den	NCC	1 st July 2013	Riverside Centre
National Play Day event	Family Community teams	7 th Aug 2013	Bulwell Hall Park

Finance

Ward Councillor Budgets

Total Amount allocated this period £2000

Budget Remaining Unallocated £39,447 (inc of 2012-13 allocation)

Area Capital Fund

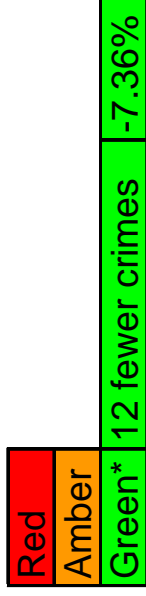
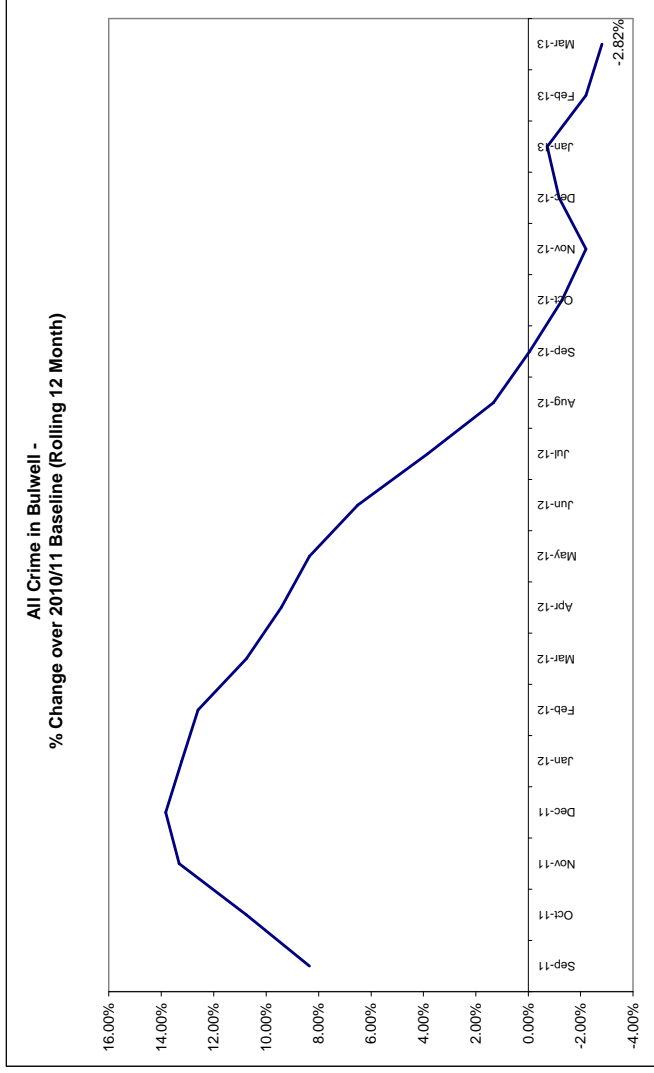
Total Amount allocated this period £0

Budget Remaining Unallocated £6,050 (inc of 2012-13 allocation)

Others – Section 106, NCH Environmentals, Other Funding

None this period

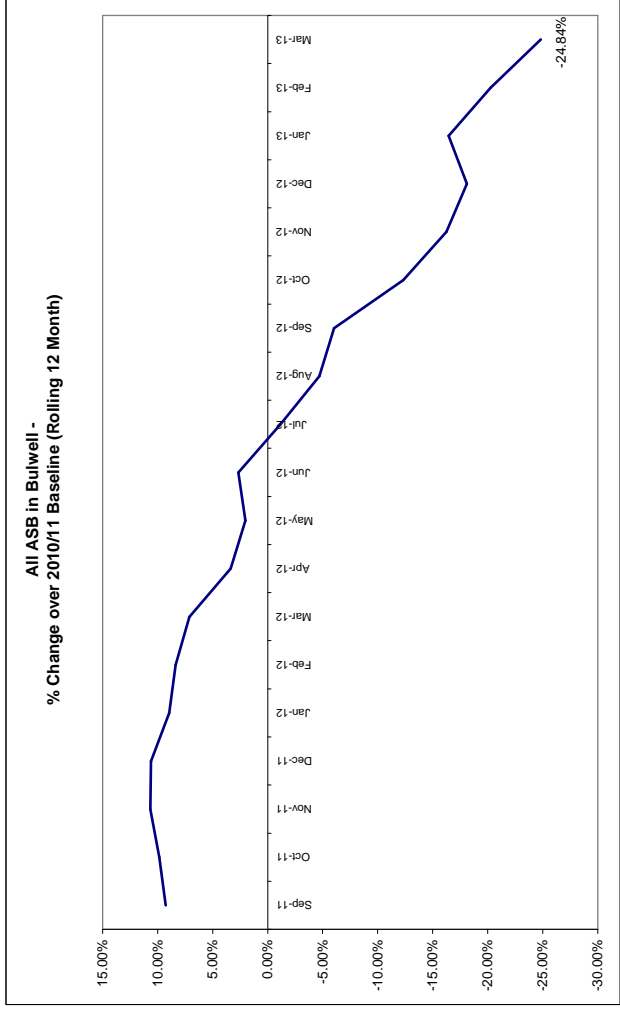
Crime



*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Bulwell to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 2.82% against the baseline.
- In March 2013 there was a reduction of 7.36% (12 crimes, see above RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) all crime in Bulwell is down 12.21%.

All ASB



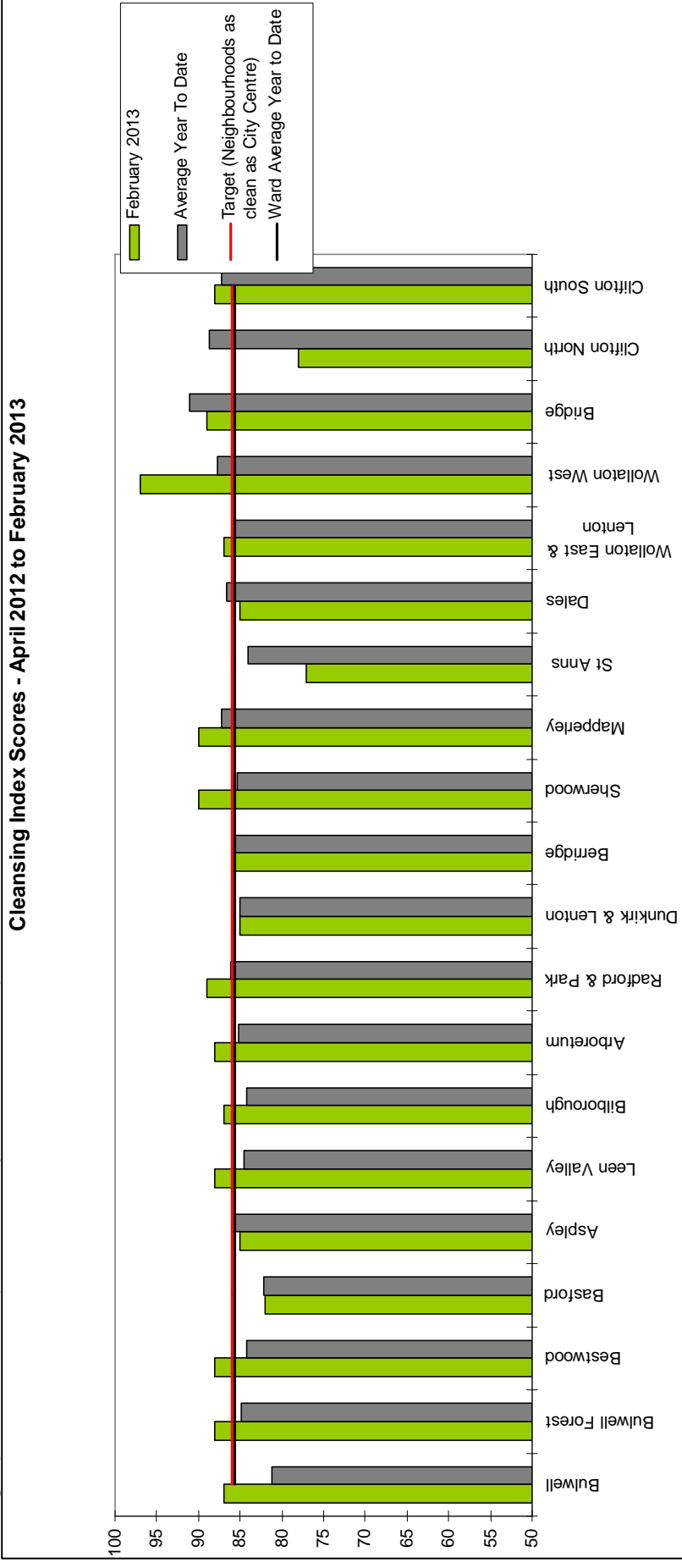
Red
Amber
Green* 72 fewer calls -51.43%

*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of ASB in Bulwell to a *fixed* 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- In March 2013 there was a reduction of 51.43% (72 calls, see above right RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) ASB in Bulwell is down 29.83%.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Index

Cleanliness Index
Score

87

Performance compared to
previous year

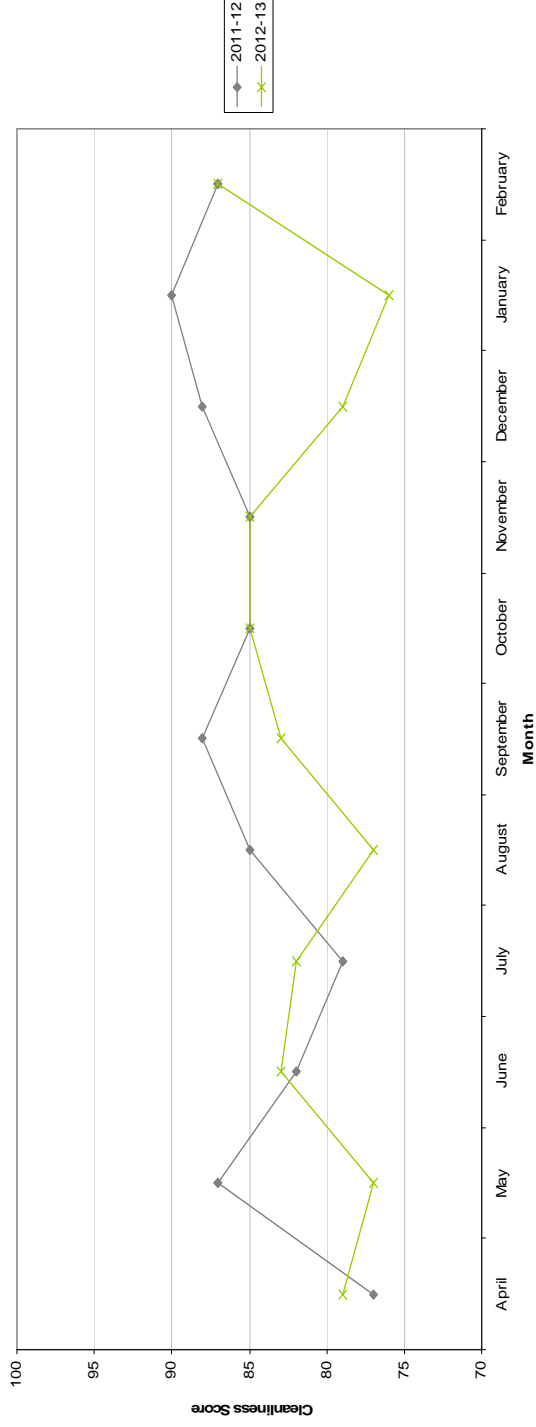


Performance compared to
neighbourhoods target
of 86



- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Butwell

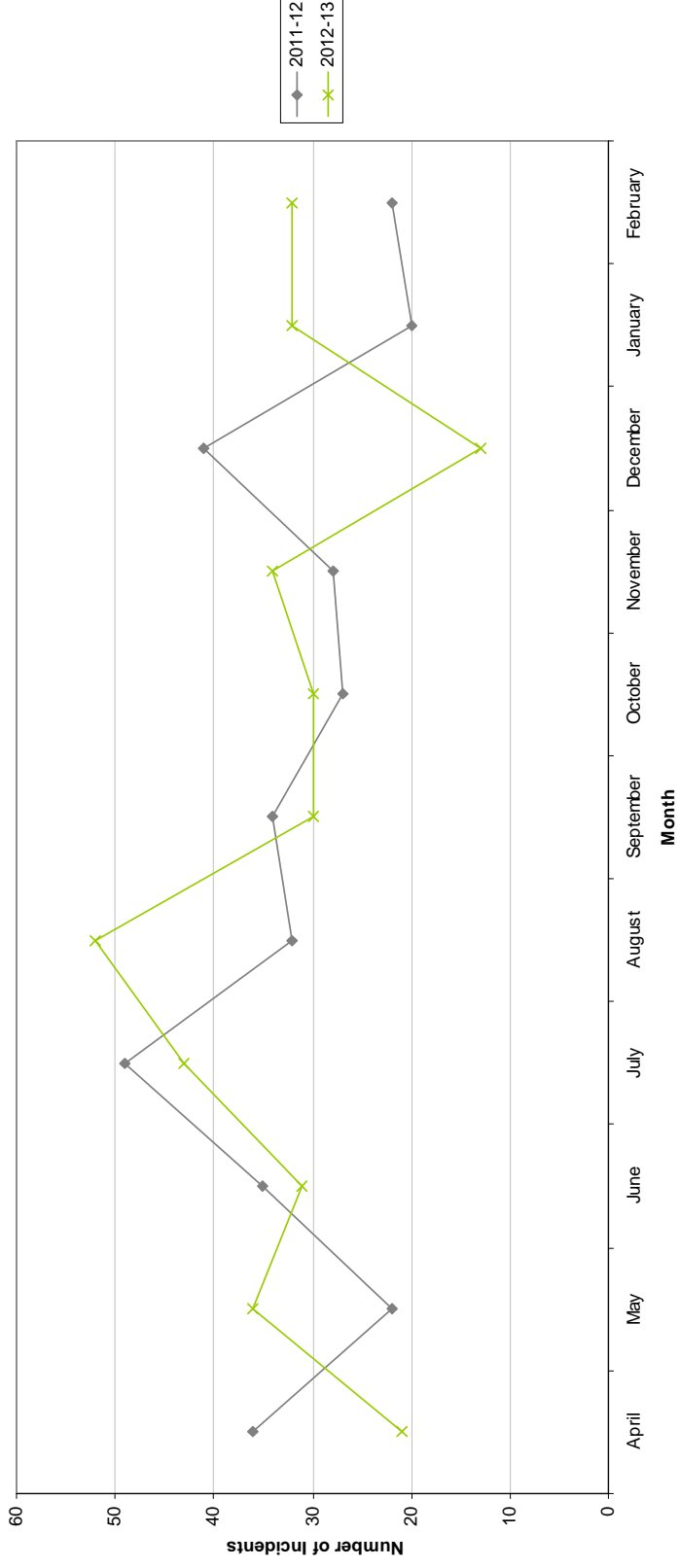


Fly Tipping

RED	32 incidents	Increase of 10
AMBER		
GREEN		

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bulwell



Unemployment Rate

Unemployment in City wards, February 2013

Area	Feb-13		City Rank		Change in last month		Change in last year	
	Number	Rate	Rank	%	Number	%	Number	%
Arboretum	859	7.3	8	2.8	23	2.8	31	3.7
Aspley	1,230	10.9	1	4.9	57	4.9	-21	-1.7
Basford	737	6.6	9	2.8	20	2.8	-33	-4.3
Berridge	1,095	7.5	7	2.8	30	2.8	5	0.5
Bestwood	1,069	9.4	3	3.7	38	3.7	-26	-2.4
Bilborough	806	7.7	6	5.6	43	5.6	-17	-2.1
Bridge	687	6.6	9	2.7	18	2.7	-91	-11.7
Bulwell	1,114	10.2	2	0.9	10	0.9	29	2.7
Bulwell Forest	479	5.3	14	3.9	18	3.9	-42	-8.1
Clifton North	426	4.8	16	1.9	8	1.9	15	3.6
Clifton South	540	6.2	12	2.1	11	2.1	-25	-4.4
Dales	928	8	5	6.2	54	6.2	18	2
Dunkirk and Lenton	249	2.3	19	-0.8	-2	-0.8	-38	-13.2
Leen Valley	367	5.3	14	8.3	28	8.3	-9	-2.4
Mapperley	721	6.5	11	-0.4	-3	-0.4	-30	-4
Radford and Park	779	4.1	17	0.9	7	0.9	-32	-3.9
Sherwood	594	5.5	13	6.3	35	6.3	-40	-6.3
St Ann's	1,276	9.3	4	2.5	31	2.5	-12	-0.9
Wollaton East and Lenton Abbey	151	1.5	20	10.2	14	10.2	-2	-1.3
Wollaton West	266	2.9	18	6	15	6	17	6.8

Source:ONS claimant count February 2013 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Bulwell Ward - Housing



Anti-social behaviour - Bulwell (Bulwell Ward)

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
% of ASB cases resolved - Bulwell	97.6%	100%	✓	97.74%	✓	98.91%	✓	↑
% of ASB cases resolved by first intervention - Bulwell	75%	-		-		81.32%	✓	n/a

Empty properties - Bulwell Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Average void re-let time for Bulwell Ward (calendar days)	26	22.71	✓	26.98	✗	30.26	✗	↓
Number of lettable voids Bulwell Ward	-	16		16		29	✓	↓
Number of empty properties awaiting decommission in Bulwell Ward	-	10		7		6	✓	↓

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Bulwell Hall	3 Star	✓	3 Star	✓	3 Star	✓	→
Estate star rating - Crabtree Farm	3 Star	✓	3 Star	✓	3 Star	✓	→
Estate star rating - Snapewood	2 Star	✗	3 Star	✓	3 Star	✓	→
Estate star rating - Bulwell	2 Star	✗	3 Star	✓	3 Star	✓	→

Housing

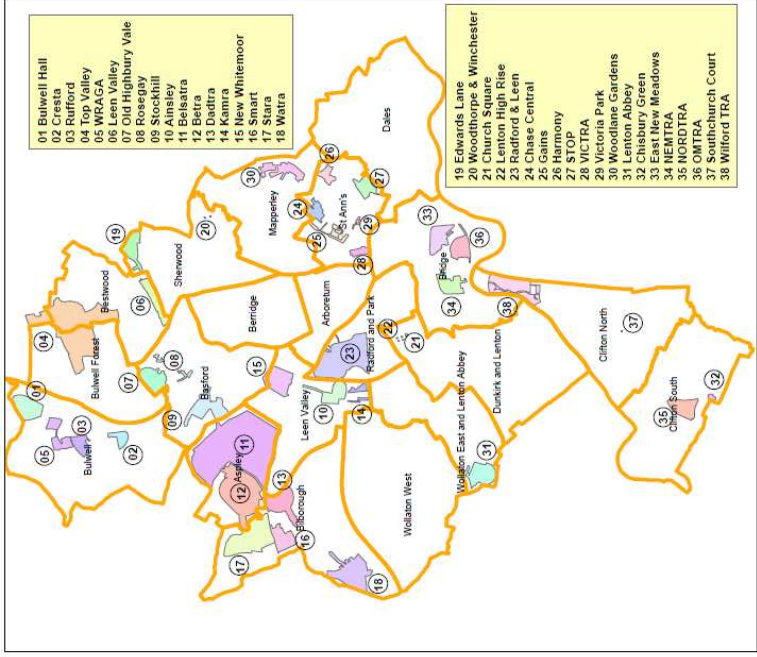
Rent collection - Bulwell

Indicator	Current Target	2010/11		2011/12		2012/13	
		Value	Value	Value	Value	Status	Trend
Rent charged that has been collected - Bulwell office area	100.2%	101.9%	101.5%	101.5%	100.5%		

Key:

- Performance on or exceeding target
- Performance below target
- Data only performance indicator
- Performance has improved compared to two years ago
- Performance has deteriorated compared to two years ago
- Performance unchanged

Map of Tenants and Residents Associations by Ward



Housing

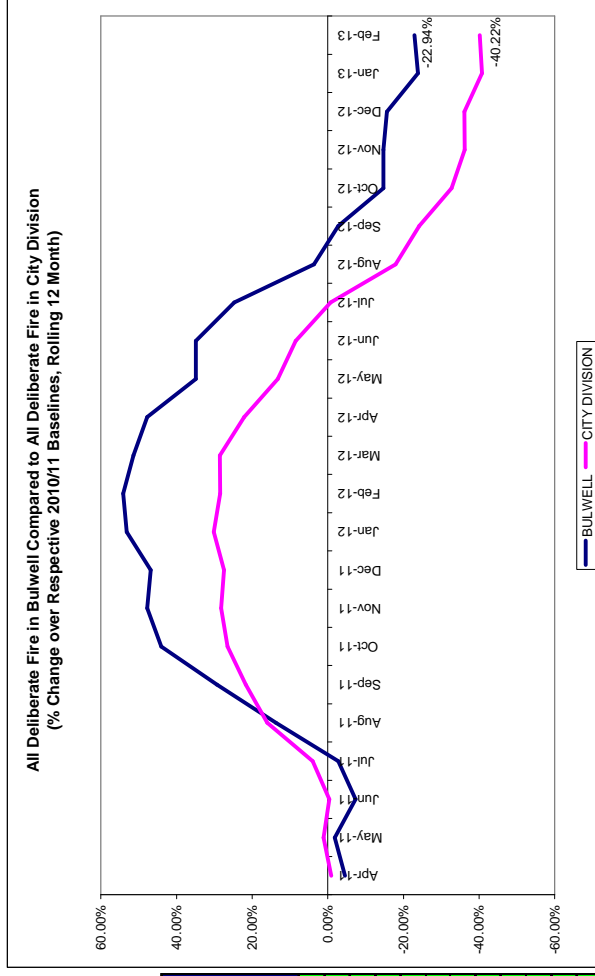
Performance indicator definitions

Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time it has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Ward	Feb-12	Feb-13	Change	% Change	Previous YTD	YTD	Change	% Change
Arboretum	1	0	-1	-100.00%	28	14	-14	-50.00%
Aspley	1	5	4	400.00%	131	57	-74	-56.49%
Basford	3	3	0	0.00%	87	49	-38	-43.68%
Berridge	3	0	-3	-300.00%	44	38	-6	-13.64%
Bestwood	2	3	1	50.00%	105	38	-67	-63.81%
Bilborough	1	4	3	300.00%	58	40	-18	-31.03%
Bridge	5	0	-5	-500.00%	77	10	-67	-87.01%
Bulwell	5	6	1	20.00%	152	71	-81	-53.29%
Bulwell Forest	1	2	1	100.00%	119	30	-89	-74.79%
Clifton North	1	3	2	200.00%	52	14	-38	-73.08%
Clifton South	0	3	3	300.00%	72	22	-50	-69.44%
Dales	3	4	1	33.33%	33	12	-21	-63.64%
Dunkirk and Lenton	2	0	-2	-200.00%	27	5	-22	-81.48%
Leen Valley	2	2	0	0.00%	36	24	-12	-33.33%
Mapperley	1	0	-1	-100.00%	29	18	-11	-37.93%
Radford and Park	0	1	1	100.00%	53	30	-23	-43.40%
Sherwood	0	1	1	100.00%	40	14	-26	-65.00%
St. Ann's	0	2	2	200.00%	64	27	-37	-57.81%
Wollaton East and Lenton Abbey	2	0	-2	-100.00%	10	6	-4	-40.00%
Wollaton West	1	1	0	0.00%	9	3	-6	-66.67%
Total	34	40	6	17.65%	1226	522	-704	-57.42%



Type	Category	Property Type
Primary	Dwelling	House - single occupancy
Secondary	Grassland	Grassland, pasture, grazing
Secondary	Grassland	Scrub land
Secondary	Refuse	Loose refuse
Secondary	Refuse	Loose refuse
Secondary	Refuse	Rubbish container

•The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 6 fires in Bulwell, the details of which have been provided in the table above. Year to date deliberate fires in Bulwell are down 53.29% (81 fires, compared to the corresponding year).

•The graph on the right shows a rolling 12 month total of deliberate fires in Bulwell against the fixed 2010/11 baseline. The performance of the City Division against its baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been included in the ward figures.

Methodology

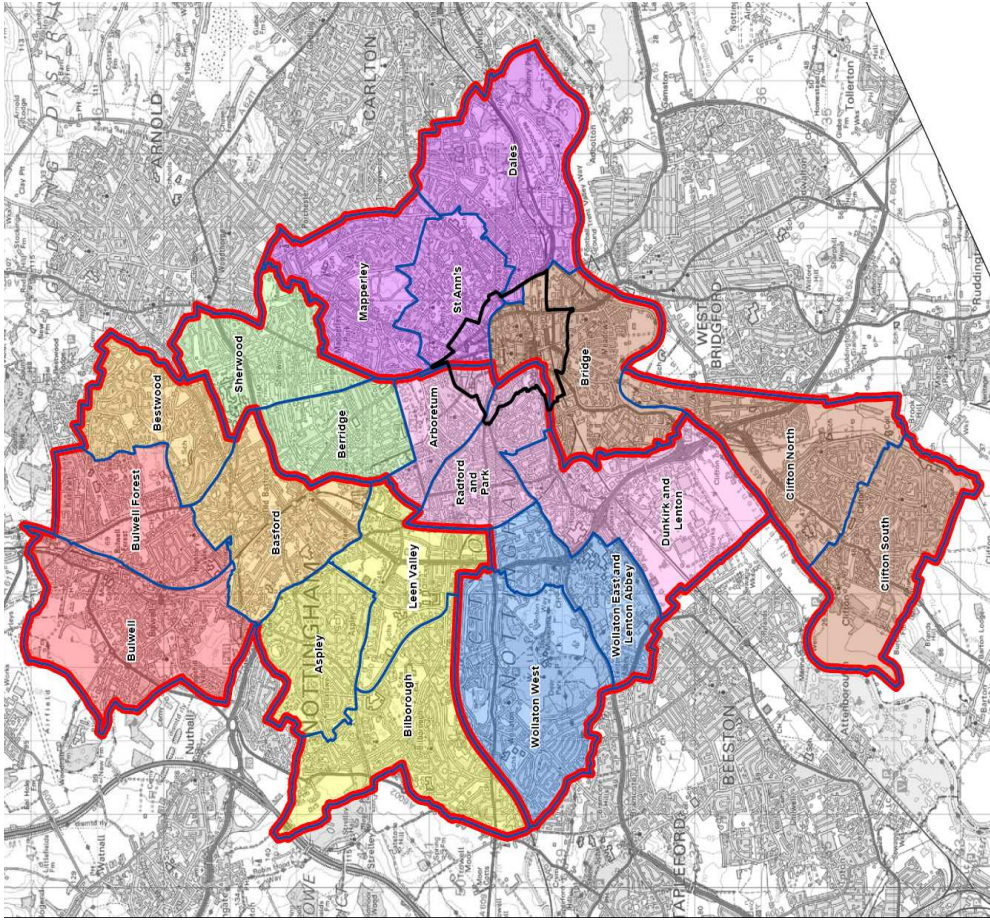
Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.



Bulwell Forest

Area Committee Executive Summary

Unofficial March 2013 Data

Bulwell Forest - Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
Safer	Investigate suspicions of drug activity in specific locations (<i>LAG Priority</i>) Smoking of Cannabis on Bulwell Forest Recreation Ground (<i>LAG Priority</i>)	<p>The Safer Neighbourhoods Team will check the intelligence system for previous reports and pass on the information received.</p> <p>Residents will report any suspicious incidents as soon as possible after they occur</p> <p>The safer neighbourhoods team will talk to the Rise Park shop keepers and the surgery.</p> <p>The safer neighbourhoods team will patrol around the areas identified.</p> <p>Patrols would take place around the golf course and recreation ground</p> <p>The police will talk to the golf club to see if they are aware of any issues regarding cannabis use</p> <p>Residents will log the times that they notice the smell and pass this information onto the police. They will also phone the police where appropriate to report people</p>	<p>.</p> <p>Shop staff can only say that youths hang around in the area they cannot actually say they are involved in any drug activity.</p> <p>Patrols conducted by SNT have been negative with no one seen hanging around in the area.</p> <p>Community protection has spoken to the Golf Club and they are not aware of issues on the site.</p>	<p>Police/ CPO</p> <p>Residents</p> <p>Police/ CPO</p> <p>Police/ CPO</p> <p>Police/ CPO</p> <p>Residents</p>

	<p>Irresponsible cycling on pavements and cycling without lights (Police Priority) <i>(Decreased complaints of cycling on pavements and bikes without lights)</i></p> <p>Nuisance and Fraudulent Phone Calls and Texts <i>(Residents and workers aware of how to report/prevent nuisance)</i></p>	<p>using cannabis.</p> <p>Action will be taken by the police when cannabis is found. The action taken will depend on any previous incidents involving the person caught.</p> <p>Advise persons seen cycling in an inconsiderate manner, riding without lights and cycling on pavements. Issue fines/report for summons if necessary when committing the above offences.</p> <p>Liaise with local Schools for safety input.</p> <p>Pursue the possibility of funding to provide lights for pedal cycles.</p> <p>Increased patrols in hotspot areas at relevant times.</p> <p>An awareness raising campaign will take place which will include information on how to prevent and report nuisance calls eg Telephone Preference Service</p>	<p>6 staff worked on a push bike initiative in the town centre and Highbury road, where cyclists were stopped and given leaflets and advice regarding cycling responsibly.</p> <p>Unfortunately the school curriculum will not allow cycle safety input in this school year.</p> <p>During the Bulwell week of action 18th – 22nd March we security marked 3 push bikes and joined in with the Travelright pushbike ride in the local area which also had bike maintenance available. Push bike users have expressed their concerns regarding no cycle lane on Highbury road, PC Patrols in the area will continue and further initiatives will take place in April. A newsletter will be produced in the Autumn highlighting this and other issues. Information received about specific national scams is sent out via the</p>	<p>Police</p>
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		<p>arrange. The possibility will be investigated of a neighbourhood alert being sent out prior to a LAG meeting asking residents if there are any issues they would like to raise. Beat managers to action. The Fire Service will investigate the possibility of holding a fire awareness session on Deptford. NM to liaise with the Fire Service.</p> <p>Estate Walks have been arranged</p> <p>In January 2013, community engagement around the Austin St flats to be considered.</p> <p>Libraries, Sports and Leisure, Decade of Better Health and Youth and Play to investigate the number of people from Deptford estate and the Cowlairs estate who are using existing services.</p> <p>Nottingham City Homes will take tenancy action where appropriate</p> <p>Community Protection will issue fines and carry out undercover operations and carry out stencilling on pavements</p>	<p>instead. This action has now started.</p> <p>The Fire Service have had few calls from the Deptford estate but are willing to come to a joint community event eg the launching of Latimer Park.</p> <p>The estate walk around Deptford took place on February 25th with some information being given by residents about issues on the estate. Two dates have been arranged in 2013 for councillors and officers to walk around the flats following publicity. One of these took place in April</p> <p>Statistics from the Library Service and the childrens centre show that residents from the Deptford estate are registered with, and use, both of these services.</p> <p>NCH continues to write to residents regarding dog fouling issues. 6 covert operations have taken place within Bulwell Forest Ward since April 2012 with smaller operations carried out on Top Valley. The</p>	<p>Police</p> <p>Fire</p> <p>NM</p> <p>NM</p> <p>NM</p> <p>NCH</p> <p>CP</p>
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	<p><i>satisfaction as evidenced at eg LAG and residents meetings. Increase in fixed penalty notices)</i></p>	<p>Posters will be put up in areas where someone has been fined</p> <p>Free bags will be distributed by residents and officers to dog walkers</p> <p>A leaflet drop raising awareness will take place to 1000 homes</p> <p>Monitoring of projects within the ward to enable early identification of ways to reduce potential delays.</p> <p>Ensure that timetabled play and youth sessions are delivered at the times advertised.</p>	<p>CCTV vehicle has also been used Letter drops have been carried out close to where prosecutions have taken place.</p> <p>Bags have been given to community reps and venues for them to be handed out to dog walkers. Targetted use of Fido and Poover from City Services has helped to keep the area clean</p> <p>The possibility of producing a ward newsletter is being investigated which would include this issue.</p>	<p>CP</p> <p>NM</p> <p>NM/CP</p> <p>NM</p> <p>F&C</p>
<p>Families</p>	<p>Domestic Abuse</p>	<p>Nottingham City Homes will take action wherever domestic abuse is reported or suspected</p> <p>The police will continue to respond to domestic abuse incidents</p> <p>The Fire Service will fit alarms where this is risk of fire as a result of domestic abuse</p>	<p>A networking event took place February 7th to ensure all front line</p>	<p>NCH</p> <p>Police</p> <p>Fire</p>

	<p>Lack of awareness about opportunities for children, young people and families. <i>(Increased take up of activities. Decrease in the number of concerns that "there is</i></p>	<p>Information about where help is available will be promoted in Leisure Centres and other public buildings</p> <p>Action will be taken to raise alcohol awareness through the health priorities</p> <p>The possibility of obtaining goods with the helpline number on will be investigated.</p> <p>The possibility of involving Notts Domestic Violence Forum in work with young people will be investigated.</p> <p>A week of healthy relationships and domestic abuse sessions to be programmed into play and youth provision before financial year end</p> <p>Family and Community Teams to organise additional staff training around the Trilogy of Risk (Domestic Abuse, mental health and substance misuse).</p> <p>Promotion of activities currently available for children, young people and families will take place.</p> <p>Mapping of the activities currently taking place in the ward outlining current services. This will be used to identify gaps and promote activities.</p>	<p>staff are aware of local services and an action plan for the ward was compiled at this event. Copies of this are available from Neighbourhood Management.</p> <p>The ward councillors have agreed to fund any primary school within the ward which has not already benefited from NDVF's Great Project. 4 schools have taken advantage of this.</p> <p>Neighbourhood Management have arranged a training session with funding from Area Committee which will take place in June.</p> <p>Local organisations to be given the opportunity to promote their activities during the week of action.</p> <p>Forms have been sent out to all local organisations asking for information on youth and play activities. This will</p>	<p>SLC/ All</p> <p>DOBH</p> <p>NM</p> <p>NM</p> <p>F&C</p> <p>F&C</p> <p>F&C</p> <p>NM/ F&C/ Toy Libr.</p>
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	<i>nothing for young people to do")</i>		be provided on the Family and Community website and links can be provided to other relevant websites. The Leisure Centres are installing a new search facility on their website which will make it easier for residents to find relevant activities. An i phone app is also being developed.	F&C
	Supporting targeted family intervention	Family and Community Teams to roll out the Family support pathway with partners including schools, health and police.		
Health	Childhood Obesity and Physical Activity <i>(An increase in referrals to the Go4It Project)</i>	Families to be signposted to the Go 4 It project held at Leisure Centres. Promotion of activities currently available for children, young people and families will take place.	School Nurses and other health professionals have referred children onto the scheme, referral forms are sent to GP's, Notts County Football in Community staff and Sport & Leisure Staff also promote Go For It at events. 6 people have been referred with 3 of these regularly attending. There is capacity for 15. The Bee Fit scheme which aims to reduce obesity and Coronary vascular disease is promoted within the Leisure Centres, at GP surgeries and also with Notts County. 939 customers are registered at Southglade – this is currently oversubscribed. The Active Families programme currently has between 10 and 15 attendees.	Leisure DoBH/ F&C DoBH

		<p>Promotion of local physical activities and weight management programmes through the Decade of Better Health Programme</p> <p>Family and Community Teams provision of healthy eating programme for parents and children including cook and eat and cook and move programmes</p> <p>Physical activity will be provided at every play and youth session delivered by the Family and Community Team</p> <p>Raising awareness of alcohol consumption to be promoted through the Decade of Better Health Programme and through partnership working with the Last Orders service</p> <p>Referral to services such as Last Orders by agencies where appropriate</p> <p>Support to young people from CAMHS (child and adolescent mental health support) at weekly Riverside health session</p> <p>Mental health awareness training to be delivered via mental health lead as part of the Decade of Better Health programme</p>	<p>A Have a Go day took place at the new Southglade multi use games area on Feb 19th to encourage people of all ages to use the free outdoor gym and other equipment. Further promotion will take place during Southglade ParkLive.</p>	<p>F&C</p> <p>F&C</p> <p>DOBH</p> <p>All</p> <p>F&C</p> <p>DoBH</p>
<p>Alcohol Awareness</p>				
<p>Depression and Anxiety</p>			<p>Framework attended a NAT meeting to outline the services they provide.</p>	

	<p>Fuel Poverty and lack of awareness about ways of reducing fuel prices</p> <p>Halve excess winter deaths through energy efficiency measures and energy advice to vulnerable residents</p>	<p>and promotion of mental health services through DOBH Ensure key workers are aware of the support agencies and groups and how to refer to them.</p> <p>Promotion of schemes such as the warm home discount, tariff switching etc. Decade of Better Health to liaise with public health colleagues.</p> <p>Nottingham Energy Partnership to run an energy advice session for City services front line staff on energy efficiency</p> <p>Energy efficiency information to be provided at the Employment Training and Volunteering fair to people on low income in January 2013.</p> <p>Information to be obtained on what energy efficiency advice is given to community nurses, meals on wheels staff, adult services teams etc to ensure that vulnerable people are receiving up to date information.</p> <p>Everyone to consider inviting energy conservation advice projects to any local events and to consider referring people to Nottingham City Homes, Age UK or other agencies for individual energy advice where needed.</p>	<p>An energy tariff switching event took place at Riverside and was well supported. Another event will take place during the week of action.</p> <p>Energy advice session took place in January for all staff at Vernon Rd Depot. 45 people attended.</p> <p>Nottingham Energy Partnership obtained several referrals at the Employment Fair and gave out energy saving tips to attendees.</p> <p>A training session run by Nottingham Energy Partnership has been arranged for staff working in Bulwell and Bulwell Forest wards.</p>	<p>DoBH</p> <p>NM DOBH</p> <p>City Serv.</p> <p>NM</p> <p>NM</p> <p>All</p>
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Working	Increase awareness about access to employment and training opportunities	<p>Arrange an employment, advice and volunteering fair at Bulwell Riverside at the beginning of 2013.</p> <p>Promote volunteering opportunities as a potential route to volunteering eg through Decade of Better Health</p> <p>Promote existing support services to ensure that anyone looking for work knows of the opportunities available</p>	32 organisations attended this event on 13/1/13. All organisations were asked for outcomes of the event 6 weeks afterwards. (see separate sheet)	<p>NM</p> <p>DoBH</p> <p>All</p>
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Key

CP Community Protection
 F&C Family and Community Team
 NCH Nottingham City Homes
 SLC Southglade Leisure Centre

DoBH Decade of Better Health
 NM Neighbourhood Management

Community Engagement

Ward Walks February - April

Area/Estate	Date/Time	Meeting Point
Depfford estate	February 25 th 10am	Oxford Public House, Highbury Rd
Kersall, Jesmond, Alnwick etc	April 10 th 10am	Brooklyn Rd/Kersall Drive junction
Austin/Colston/St Albans flats	April 16 th 10am	Colston car park
Depfford Drop By	February 6 th 5pm	Co-op Highbury Rd

Community Meetings

Group	Date	Venue
Bulwell Forest South Local Area Group	February 7 th 6pm	Colin Broughton Court
Rise Park Community Association	February 7 th 8pm	Rise Park Community Centre
Street Pastors launch	February 21 st 3pm	Bulwell Riverside
Rise Park Action Group	February 21 st 7.30pm	Rise Park Community Centre

Group	Date	Venue
Friends of Bulwell Forest	February 26 th 7pm	United Reformed Church, Brooklyn Rd
Top Valley Community Association	March 4 th 4pm	Top Valley Community Centre
Bulwell Forest North Local Area Group	March 26 th 6.30pm	Top Valley Community Centre
Top Valley Community Association	April 8 th 4pm	Top Valley Community Centre
Rise Park Action Group	April 11 th 7.30pm	Rise Park Community Centre
Bulwell Forest South Local Area Group	April 18 th 6pm	Colin Broughton Court
Friends of Bulwell Forest	April 24 th 6.30pm	United Reformed Church, Brooklyn Rd

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Domestic Abuse Networking Event	Neighbourhood Management, Notts Domestic Violence Forum, Police, Nottingham City Homes etc	February 7 th 9.30	Bulwell Riverside
Southglade Have a Go day	Southglade Leisure Centre, Travelright, Neighbourhood Management, Family Community Team, Southglade Leisure Centre, Southglade Library	February 19 th 11am	Southglade Multi Use Games Area
Welfare Reform Information Session	Nottingham City Council, Nottingham City Homes	March 26 th 2pm	Top Valley Community Centre
Energy Tariff Switch Advice session	Nottingham Energy Partnership, Nottingham City Council	March 27 th 10am	Bulwell Riverside
Leader Listens Plus	Nottingham City Council, Police and Crime Commissioner	April 15 th 6pm	Bulwell Riverside

Future Events and Activities Planned May - August

Event	Lead Partners	Date/Time	Venue
Deptford Estate Walkabout	Nottingham City Council, Nottingham City Homes, Notts Police	May 9 th 10am	Oxford Public House, Highbury Rd
Top Valley estate walkabout	Nottingham City Council, Nottingham City Homes, Notts Police, Top Valley Tenants and Residents Association	May 17 th 10am	Knights Close car park
Bulwell Forest North Local Area Group	Nottingham City Council, Notts Police	May 23 rd 6.30pm	Top Valley Community Association
Deptford Drop By	Nottingham City Council, Nottingham City Homes, Notts Police	June 11 th 5-7pm	Outside Co-op Highbury Rd
Ward Walk	Nottingham City Council, Nottingham City Homes, Notts Police	June 18 th 6pm	To be agreed

Event	Lead Partners	Date/Time	Venue
Bulwell Forest Week of Action	Multiple lead partners	June 22 nd – 29 th	Bulwell Forest Ward
Bulwell Forest South Local Area Group	Nottingham City Council, Nottingham City Homes	June 27 th 6pm	Colin Broughton Court
Dragons Den	Nottingham City Council	July 1 st 5.30pm	Bulwell Riverside
Bulwell Forest North Local Area Group	Nottingham City Council	July 4 th 6.30pm	Top Valley Community Centre
Southglade ParkLive	Multiple partners	July 25 th 12 - 4	Southglade park
Top valley walkabout	Nottingham City Council, Nottingham City Homes, Notts Police, Top valley Tenants and Residents Assoc.	July 26 th 10am	Knights Close car park
Ward Walk	Nottingham City Council, Notts Police, Nottingham City Homes	August 13 th 6pm	To be agreed
Bulwell Forest South Local Area Group	Nottingham City Council, Notts Police	August 22 nd 6pm	Colin Broughton Court

Finance

Ward Councillor Budgets

Total Amount allocated this period £3650

Budget Remaining Unallocated (inc of 2012-13 allocation)£27,346

Area Capital Fund

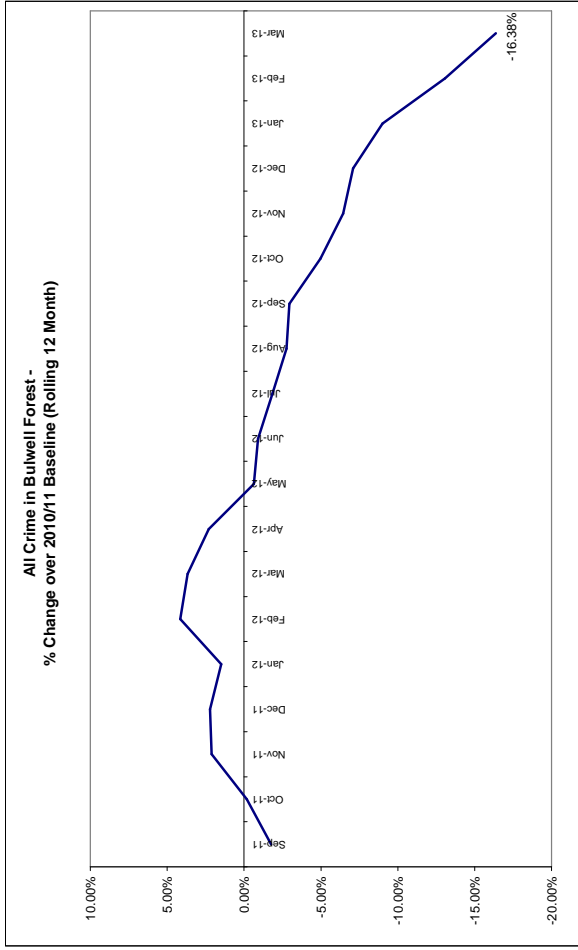
Total Amount allocated this period £600

Budget Remaining Unallocated (inc of 2012-13 allocation)£103,264

Others – Section 106, NCH Environmentals, Other Funding

None this period

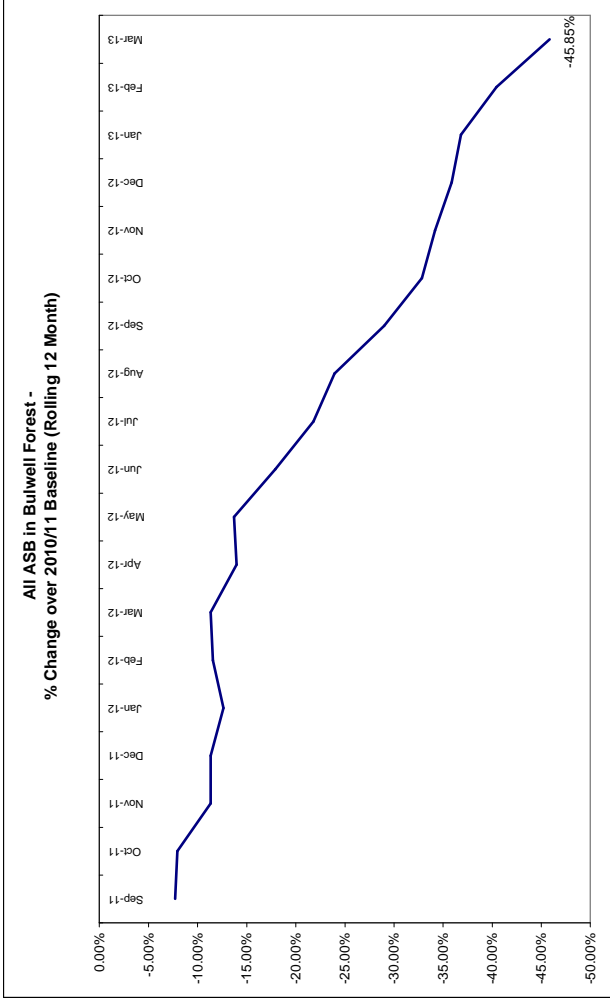
Crime



*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Bulwell Forest to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 16.38% against the baseline.
- In March 2013 there was a reduction of 33.33% (36 crimes, see above RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) all crime in Bulwell Forest is down 19.34%.

All ASB

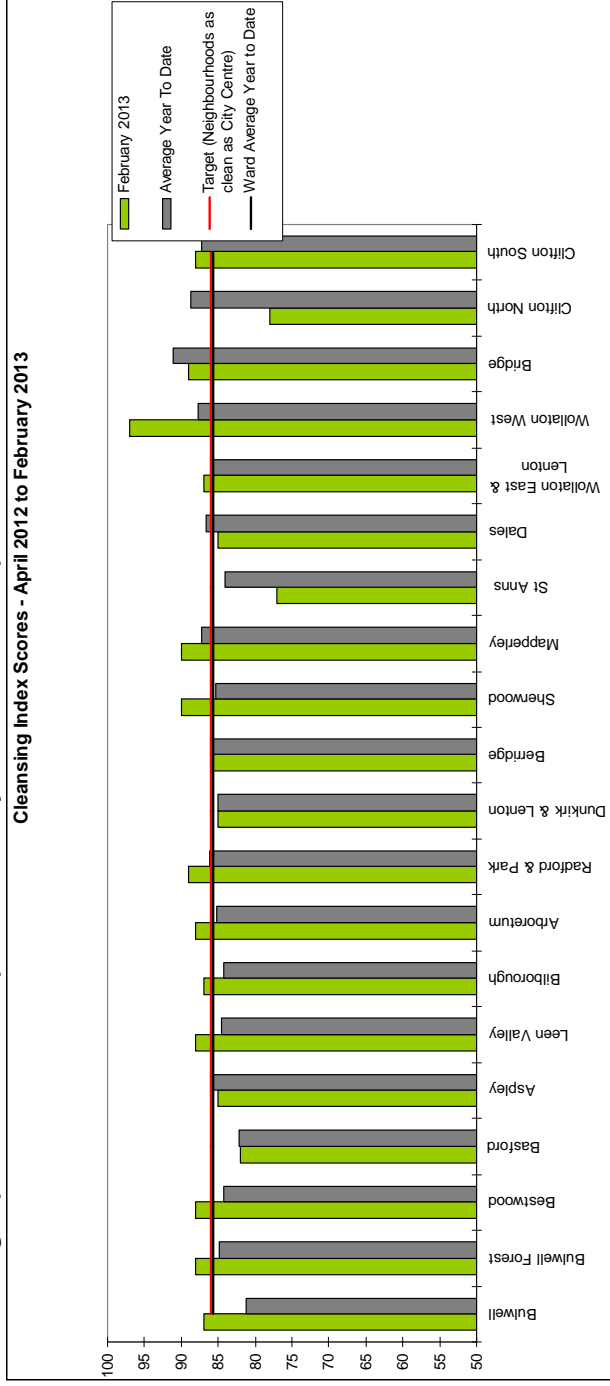


*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of ASB in Bulwell Forest to a *fixed* 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- In March 2013 there was a reduction of 57.69% (45 calls, see above right RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) ASB in Bulwell Forest is down 38.94%.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Index

Cleanliness Index
Score

88

Performance compared to
previous year

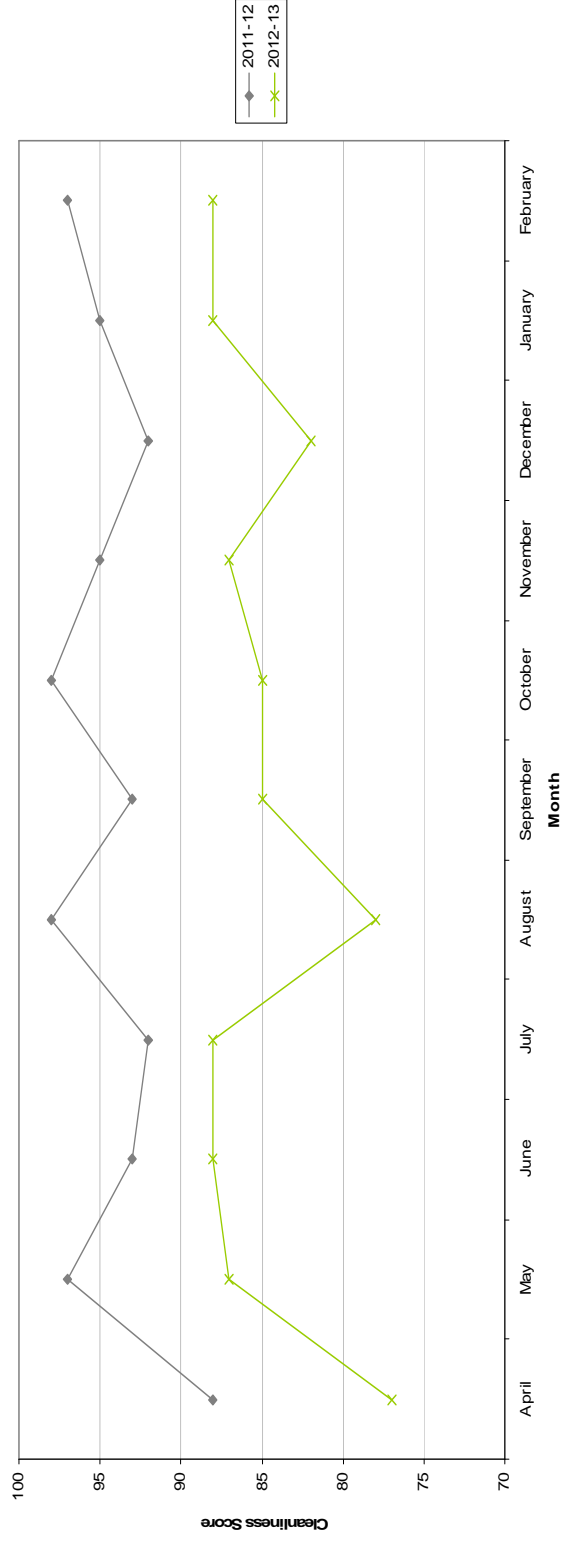


Performance compared to
neighbourhoods target
of 86



- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Bulwell Forest



Graffiti Reports

RED

AMBER

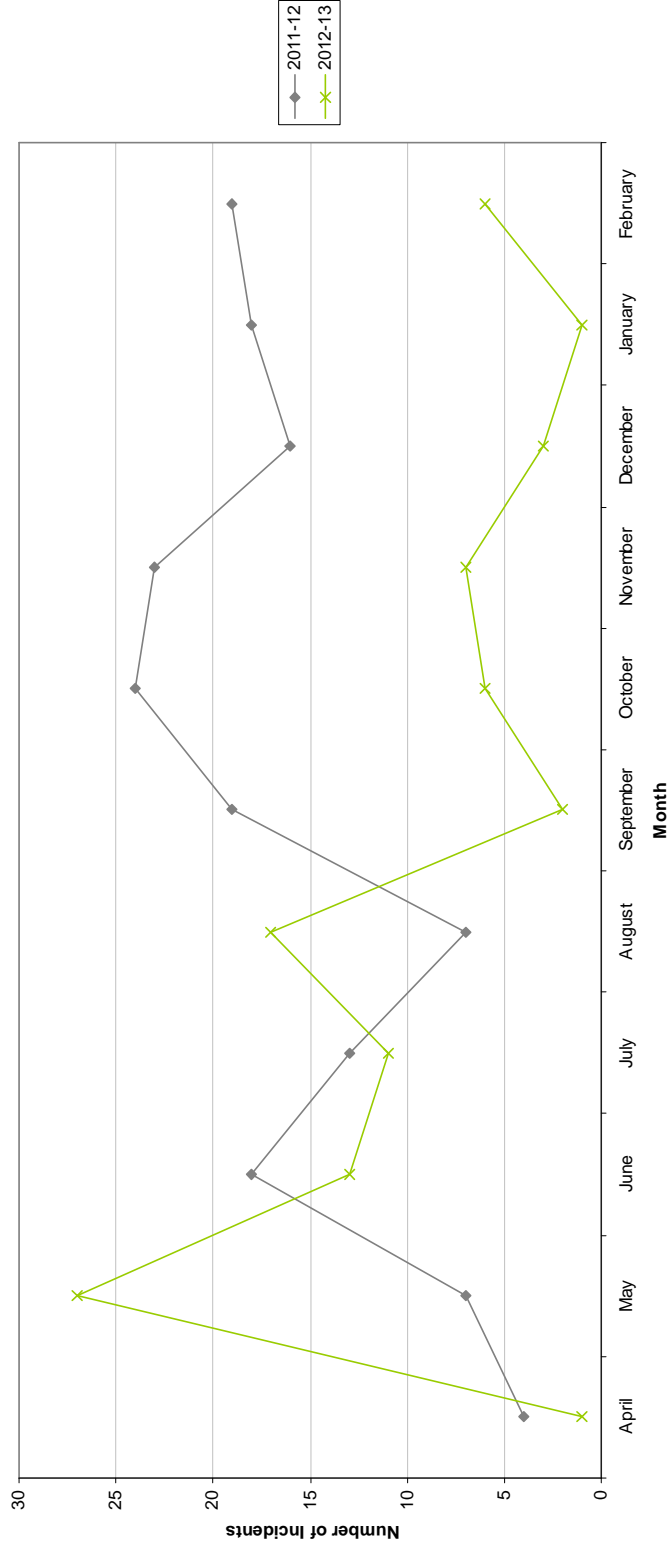
GREEN

6 incident

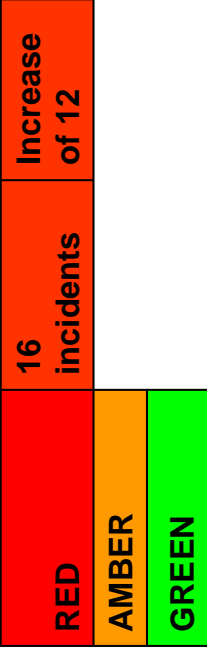
Decrease of 13

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Bulwell Forest

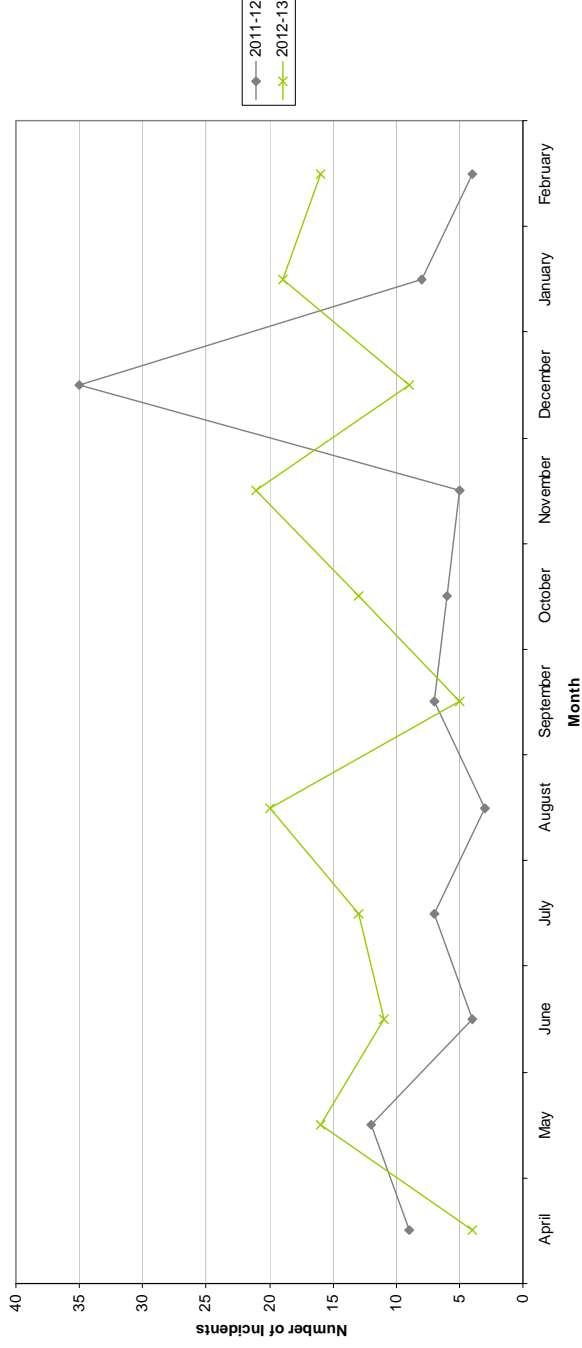


Fly Tipping



- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bulwell Forest



Unemployment Rate

Unemployment in City wards, February 2013

Area	Feb-13		City Rank		Change in last month		Change in last year	
	Number	Rate	Rank	%	Number	%	Number	%
Arboretum	859	7.3	8	2.8	31	3.7	-21	-1.7
Aspley	1,230	10.9	1	57	4.9	-33	-4.3	
Basford	737	6.6	9	20	2.8	5	0.5	
Berridge	1,095	7.5	7	30	2.8	-26	-2.4	
Bestwood	1,069	9.4	3	38	3.7	-17	-2.1	
Bilborough	806	7.7	6	43	5.6	-91	-11.7	
Bridge	687	6.6	9	18	2.7	29	2.7	
Bulwell	1,114	10.2	2	10	0.9	-42	-8.1	
Bulwell Forest	479	5.3	14	18	3.9	15	3.6	
Clifton North	426	4.8	16	8	1.9	-25	-4.4	
Clifton South	540	6.2	12	11	2.1	18	2	
Dales	928	8	5	54	6.2	-38	-13.2	
Dunkirk and Lenton	249	2.3	19	-2	-0.8	-9	-2.4	
Leen Valley	367	5.3	14	28	8.3	-30	-4	
Mapperley	721	6.5	11	-3	-0.4	-32	-3.9	
Radford and Park	779	4.1	17	7	0.9	-40	-6.3	
Sherwood	594	5.5	13	35	6.3	-12	-0.9	
St Ann's	1,276	9.3	4	31	2.5	-2	-1.3	
Wollaton East and Lenton Abbey	151	1.5	20	14	10.2	17	6.8	
Wollaton West	266	2.9	18	15	6			

Source: ONS claimant count February 2013 (from Normis)

This is an edited version of a report produced by: Geoff Oxendate, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Bulwell Forest Ward - Housing



Anti-social behaviour - Bulwell (Bulwell Forest Ward)

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status	Status	
% of ASB cases resolved - Bulwell	97.6%	100%	97.74%	97.74%	98.91%			
% of ASB cases resolved by first intervention - Bulwell	75%	-	-	-	81.32%			n/a

Empty properties - Bulwell Forest Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status	Status	
Average void re-let time for Bulwell Forest Ward (calendar days)	26	34.96	13.5	13.5	21.18			
Number of lettable voids Bulwell Forest Ward	-	3	4	4	10			
Number of empty properties awaiting decommission in Bulwell Forest Ward	-	50	0	0	3			

Estate star ratings (from Tenant Service Inspectors)







Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Old Highbury Vale	3 Star		3 Star		3 Star		
Estate star rating - New Highbury Vale	3 Star		3 Star		3 Star		

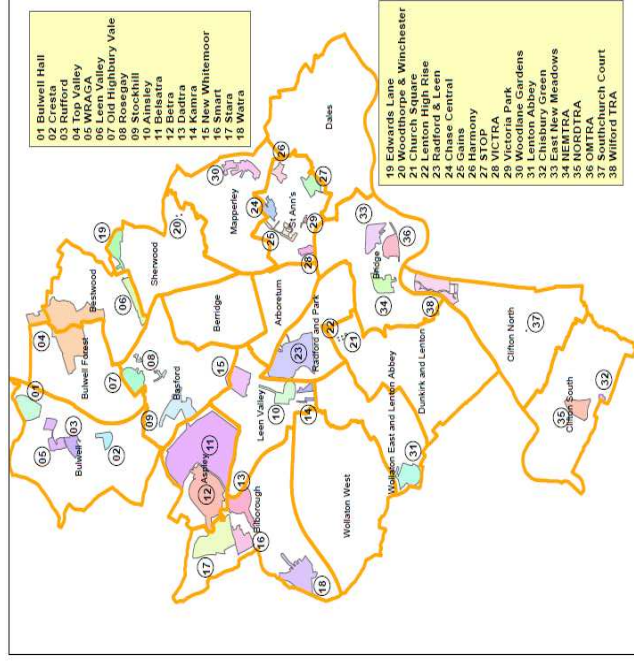
Housing

Rent collection - Bulwell

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status		
Rent charged that has been collected - Bulwell office area	100.2%	101.9%	101.5%	100.5%	100.5%	✓		↑

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged



Data prepared by Nottingham City Homes Performance Team
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Housing

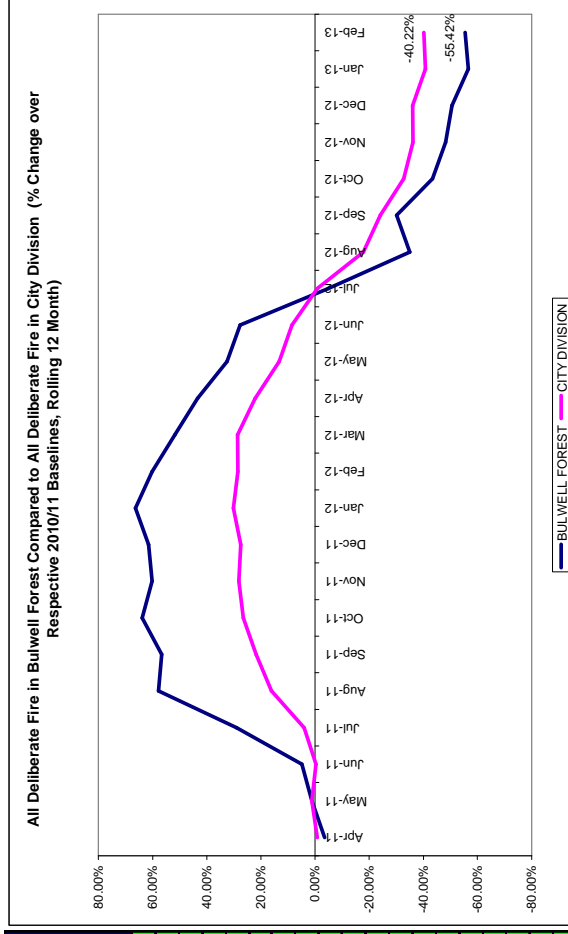
Performance indicator definitions

Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time it has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Ward	Feb-12	Feb-13	Change	% Change	Previous YTD	YTD	Change	% Change
Attertum	1	0	-1	-100.00%	28	14	-14	-50.00%
Aspley	1	5	4	400.00%	131	57	-74	-56.49%
Bastford	3	3	0	0.00%	87	49	-38	-43.68%
Berridge	3	0	-3	-300.00%	44	38	-6	-13.64%
Bestwood	2	3	1	50.00%	105	38	-67	-63.81%
Bilborough	1	4	3	300.00%	58	40	-18	-31.03%
Bridge	5	0	-5	-500.00%	77	10	-67	-87.01%
Bulwell	5	6	1	20.00%	152	71	-81	-53.29%
Bulwell Forest	1	2	1	100.00%	119	30	-89	-74.79%
Clifton North	1	3	2	200.00%	52	14	-38	-73.08%
Clifton South	0	3	3	300.00%	72	22	-50	-69.44%
Dales	3	4	1	33.33%	33	12	-21	-63.64%
Dunkirk and Lenton	2	0	-2	-200.00%	27	5	-22	-81.48%
Leen Valley	2	2	0	0.00%	36	24	-12	-33.33%
Mappley	1	0	-1	-100.00%	29	18	-11	-37.93%
Radford and Park	0	1	1	100.00%	53	30	-23	-43.40%
Sherwood	0	1	1	100.00%	40	14	-26	-65.00%
St. Ann's	0	2	2	200.00%	64	27	-37	-57.81%
Wollaton East and Lenton Abbey	2	0	-2	-100.00%	10	6	-4	-40.00%
Wollaton West	1	1	0	0.00%	9	3	-6	-66.67%
Total	34	40	6	17.65%	1226	522	-704	-57.42%



- The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 2 fires in Bulwell Forest. These comprised a secondary dwelling fire and a secondary refuse wheelie bin fire. Year to date deliberate fires in Bulwell Forest are down 74.79% (89 fires, compared to the corresponding year).
- The graph on the right shows a rolling 12 month total of deliberate fires in Bulwell Forest against the fixed 2010/11 baseline. The performance of the City Division against its baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.